

54820A-09

S E R V I C E N O T E

Supersedes:
None

54820A Infiniium Oscilloscopes – 2Gsa/s, 2 Ch, 500MHZ

Serial Numbers: ALL

This Service note is providing performance verification instructions to Service Centers repairing Infiniium Oscilloscopes. There has been units returning to customers, after repairs were completed, that have had problems operating active probes.

Parts Required:

P/N	Description	Qty.
1156A -	1.5 GHz active probe for Infiniium	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

INFORMATION ONLY

AUTHOR: MR PRODUCT LINE: 1A

ADDITIONAL INFORMATION: Customer Satisfaction issue.

Situation:

In order to provide complete customer satisfaction after repairs have been made to the Front Panel, probe Interface Assemblies, or Acquisition board. Please verify front panel functionality prior to returning unit to customers.

Solution/Action:

1. Using a 1156A active probe verify front panel interface functionality, by connecting probe to each channel.
2. When connected to channel, notice that the proper probe has been recognized.
3. Perform Probe User Calibration for each channel.